

## The Bury Advocacy Hub provides:

### 1. Independent Mental Health Advocacy (IMHA)

Referrals accepted for people subject to the Mental Health Act and all informal patients on acute mental health wards. Self-referrals and professional referrals accepted.

### 2. Independent Mental Capacity Advocacy (IMCA)

Professional referral required.

### 3. CPA—Community Mental Health Team

Community clients supported through the Care Programme Approach (CPA). Self referral & professional referral accepted.

### 4. Care Act Advocacy (CAA)

Professional referral required.

## Referrals & Enquiries

Referral forms and other referral guidance can be found on our website:

[www.buryadvocacyhub.org.uk](http://www.buryadvocacyhub.org.uk)

If you want to self-refer or if you have an enquiry please contact us using the contact details on the back of the leaflet.

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**“Excellent services proactively use advocacy services to support people and to have more choice and control.”**

**(Care Quality Commission – 2012)**

## What is independent advocacy?



- Know your rights
- Get involved
- Take control
- Speak out

We offer one to one support to :

- Access information and services
- Explore their choices and Options.
- Exercise their rights.
- Express their views and concerns.
- Support in meetings and assessments..
- Increase people’s control of their care & treatment.
- Help challenge decisions you disagree with.

## Code of Practice and Quality Standards

The activities of the Advocate are guided by our Code of Practice. A full copy of the Code is available upon request.

Our Quality Performance Mark (QPM) awarded in 2009 & 2015

## Confidentiality

All matters discussed with an Advocate are kept confidential, unless it is felt that the information is threatening to the client or others. Some things will be written down but records kept will be available to you.

## Feedback

Your feedback is important to us. If you wish to make a comment/ complaint please contact us by telephone, email or in writing. The evaluation form and complaints leaflet are available on our website.

## Contact Information

### Telephone:

0161 933 2623

### Email:

[info@buryadvocacyhub.org.uk](mailto:info@buryadvocacyhub.org.uk)

### Fax:

01706 508 599

More information is available on our website:

[www.buryadvocacyhub.org.uk](http://www.buryadvocacyhub.org.uk)

The service is available Monday to Friday 9:00am till 5:00pm.

Rochdale & District Mind  
Mind Wellbeing Centre  
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Rochdale  
OL16 1RE



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04/16



**Rochdale & District Mind**

**Independent Advocacy**

**Free & Confidential**

Registered Charity Number: 519916

[www.rochdalemind.org.uk](http://www.rochdalemind.org.uk)